

Mississippi Rural Water Association

Fax order form to 601-857-2434

Door Hangers		Price	Qty	Total Price
1.	Termination of Utility Service	\$15.00/100		
2.	Termination Due to Returned Check	\$15.00/100		
3.	Leak Located	\$15.00/100		
4.	Restore Your Water Service	\$15.00/100		
5.	Disconnected Due to Non-Payment	\$15.00/100		
6.	Notice to Provider Reference to Account	\$15.00/100		
7.	Meter Re-Read	\$15.00/100		
8.	Landscape Maintenance	\$15.00/100		
9.	Multi-Purpose Door Hanger	\$15.00/100		
10.	Boil Water Notice	\$20.00/100		
11.	Boil Water Notice Lifted	\$20.00/100		
12.	Smoke Testing Notice	\$20.00/100		
13.	Meter Disconnection Sign	\$36.00/100		
14.	Delinquent Notice	\$15.00/100		
Handbooks				
100.	The Water Board Bible	\$12.00 each		
101.	Practical Personnel Management	\$12.00 each		
102.	Financial Accounting Guide	\$12.00 each		
103.	Getting Results From Your Experts	\$14.00 each		
104.	MsRWA State Contract Pricing	\$10.00 each		
105.	Legal Handbook For Water Managers & Decision Makers	\$275.00 each		
106.	Capacity Development Handbook	\$45.00 each		
107a.	Water Operator Log Book – Spiral Bound ***NEW***	\$15.00 each		
109.	Operator Handbook	\$12.00 each		
110.	Office Personnel Handbook	\$50.00 each		
111.	Wastewater Operator Log Book-Spiral Bound	\$20.00 each		
Other				
200.	One Year Subscription to MsRWA Magazine (4 Issues)	\$25.00 per yr		
201.	Quality On Tap Truck Decal (Large)	\$5.00 each		
202.	Quality on Tap Drive-Thru Window Decal (Small)	\$1.00 each		
203.	Backflow Assembly Test & Maintenance Forms	\$40.00/100		
204.	8x11 Warning Decal (Vinyl Weatherproof)	\$2.00 each		
205.	8x12 Warning Sign (Heavy Duty Plastic Weatherproof)	\$5.00 each		
205A.	8x12 Warning Sign (Aluminum)	\$10.00 each		
205S.	SPANISH - 8x12 Warning Sign (Heavy Duty Plastic Weatherproof)	\$5.00 each		
206.	Fire Hydrant Warning Sign (Heavy Duty Weatherproof)	\$3.00 each		
207.	MsRWA Membership Directory (Current Year) Qty limited	\$25.00 each		
208.	ID Card for Utility Systems	\$25.00 each		
209.	7x10 Chlorine Danger Sign (Aluminum)	\$10.00 each		
210.	Safety Vest: Class 2 Water Emergency Worker Vest	\$25.00 each		
	Size _____ Size _____ Size _____ Size _____			

All prices listed above are member prices, for non-members be sure to calculate the total x 2.

*Member Total (plus S&H**) \$ _____

*Non-Member Total (Member Total x 2) (Plus S&H**) \$ _____

Name: _____ Phone: _____

Company: _____

US Postal Service Mailing Address: _____
(This is the address your water system receives US Mail.)

City/State/Zip: _____

Email Address: _____

Door Hangers

#1

FINAL NOTICE

Termination of Utility Service

You are hereby notified that, according to our records, your account for water service is past due.

Your service will be disconnected on _____ after _____

A \$_____ reconnect fee will be charged, upon departure of service personnel.

ADMINISTRATIVE HEARING ALLOWED

The accuracy of this bill [no other matters with reference to your service] may be contested by you at an informal administrative hearing. You may present witnesses and evidence to support your protest. You may be represented by a lawyer if you wish.

If you desire such an administrative hearing, please call between the hours of: _____
All requests must be in writing.

Any Questions, Contact:

#2

NOTICE Termination of Utility Service due to returned check

Return check..... \$ _____
Return check charge \$ _____
during normal working hours
Amount Due..... \$ _____

Return check charge other than normal working hours \$ _____

Payment must be made in CASH or MONEY ORDER.

Account No. _____

Service will be terminated as of this Date: _____

Thank You!

#3

NOTICE

Our serviceman was here to investigate a possible leak.

A leak **was** located:

☐ On Your Side of Meter

Where _____

☐ On Our Side of Meter

Where _____

Comments _____

#4

NOTICE

Our Serviceman was here to restore your water utility service.

Apparently there is an open faucet or pipe in your house, and finding no one at home, the meter was unlocked but left in the OFF position.

You may turn your water meter on or call our customer service office for assistance.

Please Call

until

(Phone) _____

(Time) _____

after

(Phone) _____

(Time) _____

#5

Your Service Has Been

DISCONNECTED

As of This Date:

**Due to Non-
Payment**

#6

NOTICE

Please Contact Your
Water Service
Provider in
reference to your

Acct # _____

Contact _____

Date _____

Thank You!

#7

NOTICE METER RE-READ

At your request the meter for account # _____

has been re-read on: _____ (date)

☐ The account is correct. You may want to check for a leak on your side of the meter.

☐ The account is incorrect. Your bill will be adjusted.

**PLEASE CONTACT OUR
OFFICE FOR ANY ADDITIONAL INFO.**

THANK YOU!

#8

NOTICE SERVICE ADDRESS:

Landscape maintenance is required for access/maintenance to:

- ☐ Meter
- ☐ Fire Hydrant
- ☐ Cleanout
- ☐ Manhole
- ☐ Utility Easement

TODAY'S DATE: _____

**PLEASE CONTACT THE UTILITY
PROVIDER BELOW:**

THANK YOU!

Door Hangers

#9

Meter Has Been

Terminated Service Reconnect & Other Fees May Apply to Restore.
Date Terminated: _____

- ☐ Due to Non-Payment, Reconnect Charges \$ _____
☐ Returned Check, Reconnect Charges \$ _____
☐ Additional Fees for _____ \$ _____
☐ Additional Fees for _____ \$ _____
☐ Total Amount Due to Restore Water Service \$ _____

Unlocked

- ☐ Service has been restored.
☐ Unlocked & left in the "OFF" position. You may turn it back on.

Charged Out

Please be aware when a meter is charged out, water charges may be higher. Newer meters record water usage more accurately.

Meter Re-Read per Customer Request

- ☐ Meter reading was correct. Please check for leaks on your side.
☐ Meter reading was incorrect. Bill will be adjusted per readings.
Billing Reading: _____ Today's Reading: _____

Checked Meter for Leaks

- ☐ A leak was indicated on your side of the meter.
☐ A leak was indicated on our side & will not affect water bill.

Landscape Maintenance Required on:

- ☐ Meter ☐ Fire Hydrant ☐ Man Hole ☐ Cleanout ☐ Utility Easement

Please Contact Your Water Service Provider Below

Account Name: _____ #: _____

Address: _____

Water Rep Signature: _____

Date of Notice: _____ Work Order #: _____

Thank you! For questions, please contact:

Account Name: _____ #: _____

Address: _____

Water Rep Signature: _____

Date of Notice: _____ Work Order #: _____

TOTAL AMOUNT DUE: _____

#10

Date: _____

BOIL WATER NOTICE

Local officials have issued a precautionary

"boil water" notice for people who get their

drinking water from the _____

in _____ County.

This precautionary action is necessary because the system lost pressure. When a water distribution system loses pressure, contaminants can siphon back into the system. Public health officials consider any system that has lost pressure contaminated until tests of the water prove otherwise.

As soon as pressure is restored to you, water system officials will begin collecting samples for testing.

When pressure is restored, officials recommend that you vigorously boil for one minute any water to be consumed.

You will be notified when tests show water is safe.

If you have any questions, please feel free to contact your water provider at:

#11

Date: _____

BOIL WATER NOTICE LIFTED

Local officials have lifted the "boil water"

notice for people who get their drinking

water from the _____

in _____ County.

Water from the system no longer needs boiling.

Multiple tests performed indicate the water now meets the standards of the Safe Drinking Water Law.

If you have any questions, please feel free to contact your water provider at:

#12

SPECIAL NOTICE

To better serve you, your utility will be smoke testing the sewer lines. This is done periodically to locate leaks and breaks in sewer lines.

The smoke testing will occur sometime during these days and dates:

_____ between the hours of

_____ to _____

The type of smoke used is white to yellowish-white and may have a slight odor. It is harmless to plants and animals. If the smoke gets into your house, please ventilate your house.

On the outside of your house or your neighbor's house you may notice smoke coming out of the:

- sewer vent;
- gutters and downspouts; or,
- out of the ground along the sewer line.

On the inside of your house, smoke or odor may come out of the plumbing and fixtures. This is an indication that dangerous gases and unpleasant odors from the sewer may enter your house. This should not happen if your plumbing is in good working order. You can minimize the chances of this happening by running enough water into the sinks, tubs and showers to fill the sewer trap with water. Don't forget floor drains.

Location, identification, and correction of the source of smoke entering your house or building is urgently advised. The correction of any defects on private property is the responsibility of the property owner.

If you detect smoke in your house and are uncertain about the cause, contact your utility at --

STOP

Utility service at this address has been shut off by your public utility. If the service is turned on by anyone other than authorized utility personnel, the meter will be removed and additional charges will be assessed before service is reinstated.

#13

This equipment is the property of your public utility. It is unlawful to tamper with utility property. Violators will be prosecuted to the fullest extent of the law. MISSISSIPPI STATE LAW: 97-25-3

Contact the Utility Office at:

Utility service at this address has been shut off by your public utility. To reinstate your service, contact our office at:

#14

NOTICE Delinquent Notice

The Water Provider listed below is required by State Law Senate Bill #3049 (2007) to discontinue your water service as of _____ (date), due to delinquent balance with a former water system.

Name of Former Water System: _____

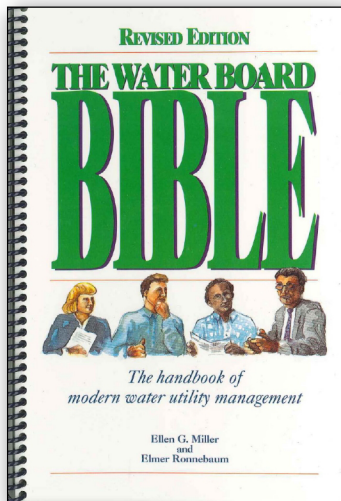
Proof of payment on the delinquent account is required before the above date to avoid disconnection. If disconnection occurs, a charge in the amount of \$ _____ for reconnection fees will be required to restore service.

Reconnects are scheduled during office hours.

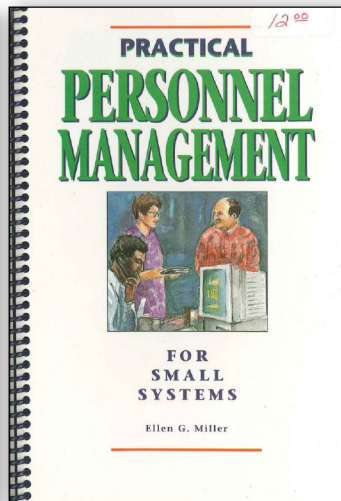
**SHOULD YOU HAVE ANY QUESTIONS
REGARDING THIS MATTER,
CALL OUR OFFICE AT:**

Handbooks

#100



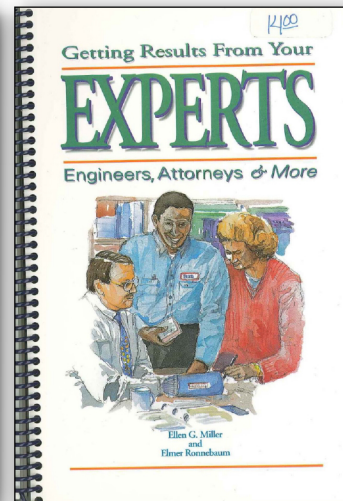
#101



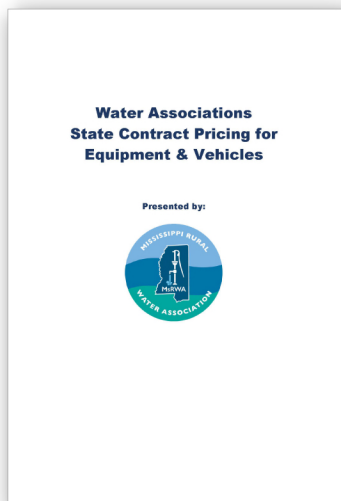
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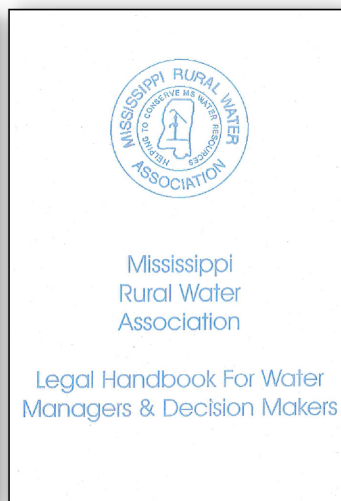
#103



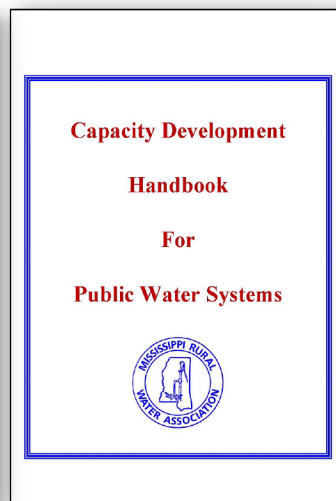
#104



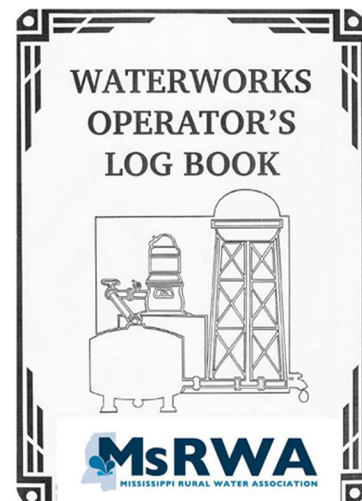
#105



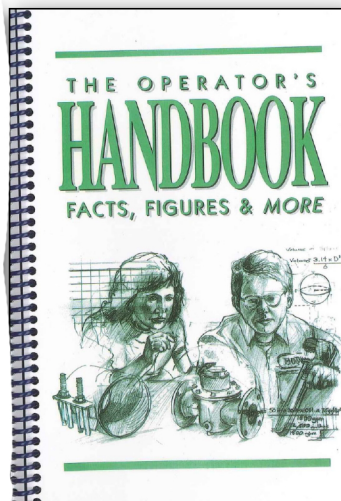
#106



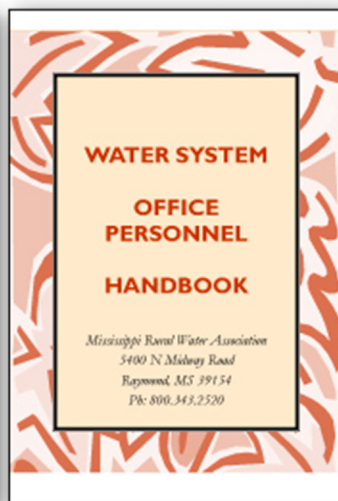
107a.
Spiral Bound
Water Log Book



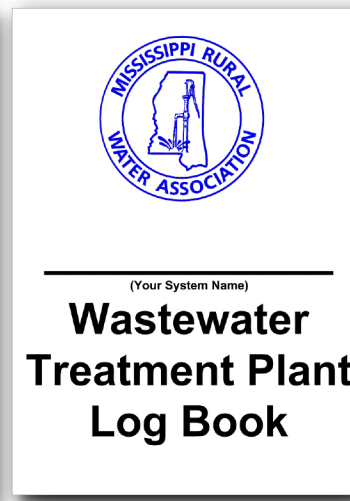
#109



#110

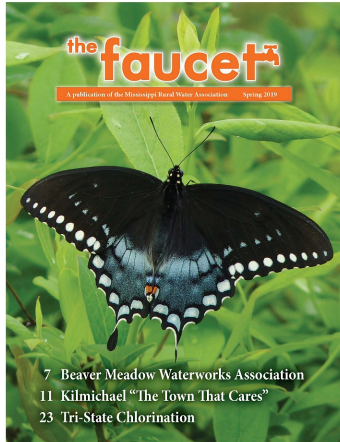


#111



Other Resale Items

#200 - Magazine - \$25/yr



#201 - Truck Decal - \$5.00
12" x 18 1/2"

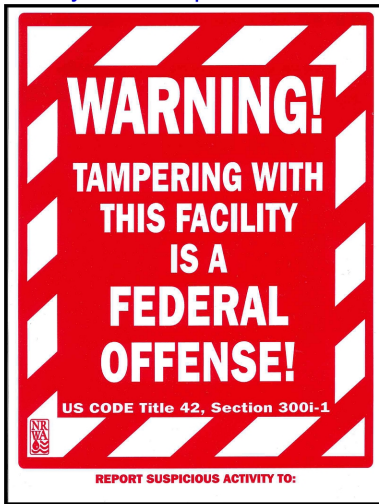


#202
Window Decal
\$1.00

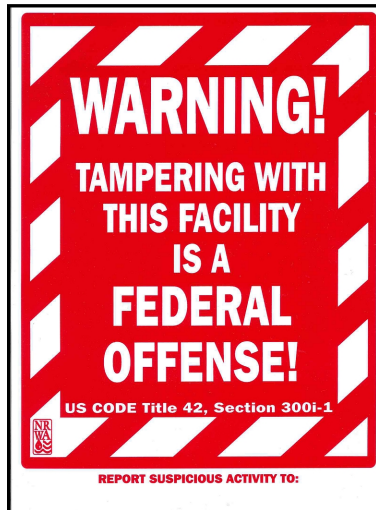


#203 Backflow Assembly
Test Forms
\$40/100

#204 - 8x11 Warning Decal
Vinyl Weatherproof - \$2 Each



8x12 Warning Sign
#205 -Heavy Duty Plastic - \$5 Each
#205A -Aluminum Sign - \$10 Each



#205S
8x12 Spanish Warning Sign
Heavy Duty - \$5 Each



#206 - Fire Hydrant
Warning Sign
Heavy Duty - \$3 Each



#207
Membership Directory
\$25 Each



#208

ID Card for Utility Systems
\$20/each

#209

7x10 Chlorine Aluminum Sign
\$15/each

SAMPLE CARD

Your Utility System Name Here



Address
City, State, Zip
Phone #
Fax #

Your
Picture
Here

Your Name
Your Position



Style #210

Class 2 Water Emergency
Safety Vest

Adult Sizes: L - 2X

To order please put the appropriate Size Order Form.

