2023 Annual Drinking Water Quality Report Oak Hill Water Association PWS#: 580004 April 2024

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water.

About Our System

The Oak Hill Water Association has been providing water to its customers in northeast Pontotoc County for over 50 years. At the time of this report OHWA serves 1,736 meters. Oak Hill Water is overseen by a five member board of directors. All directors have completed the required Board Management Training while two directors have received the Advanced Board Training. The directors, system operator, and maintenance personnel receive periodic training as appropriate. The office located at 189 Reeder Hill Road, Pontotoc, MS, is open to serve its customers Monday-Friday from 8:30 AM – 5:00 PM. Thus far, despite of a high rate of inflation and often times a scarcity of pipe and other supplies that has occurred since 2020, the Oak Hill Water Association has managed to avoid any rate increases. We are continually looking for ways to improve the delivery of water to Oak Hill Water customers. A few of the repairs and upgrades we recently made were the pump motor at our Oak Hill well location burned out. The well components were original and since the pump motor had to be pulled, we replaced the entire old column with a new 4" galvanized column as well as a new pump. At another location, we discovered that 5 residences were being fed from a 1" water line. We upgraded that water line to a larger line to provide those customer with a better water supply.

Contact & Meeting Information

If you have any questions about this report or concerning your water utility, please contact Mickey Baker at 662.489.3692. We want our valued customers to be informed about their water utility. If you want to learn more, please join us at any of our regularly scheduled meetings. They are held on the first Monday of the month at 7:00 PM at 189 Reeder Hill Rd., Pontotoc, MS 38863.

Source of Water

Our water source is from wells drawing from the Eutaw Aquifer. The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identify potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the Oak Hill Water Association have received lower rankings in terms of susceptibility to contamination.

Period Covered by Report

We routinely monitor for contaminants in your drinking water according to federal and state laws. This report is based on results of our monitoring period of January 1st to December 31st, 2023. In cases where monitoring wasn't required in 2023, the table reflects the most recent testing done in accordance with the laws, rules, and regulations.

As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily indicate that the water poses a health risk.

Terms and Abbreviations

In the table you may find unfamiliar terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Maximum Contaminant Level (MCL): The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG): The "Goal" (MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts per billion (ppb) or micrograms per liter: one part by weight of analyte to 1 billion parts by weight of the water sample.

Parts per million (ppm) or Milligrams per liter (mg/l): one part by weight of analyte to 1 million parts by weight of the water sample.

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| Contaminant | Violation Y/N | Date Collected | Level Detected | Range of Detects or # of Samples Exceeding MCL/ACL/MRDL | Unit Measure- ment | MCLG | MCL | Likely Source of Contamination |
| Inorgani | c Conta | aminan | ts | | | | | |
| 10. Barium | N | 2023 | .147 | No Range | ppm | 2 | 2 | Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits |
| 14. Copper | N | 2021/23 | .4 | 0 | ppm | 1.3 | AL=1.3 | Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives |
| 16. Fluoride | N | 2023 | .114 | No Range | ppm | 4 | 4 | Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories |
| 17. Lead | N | 2021/23 | 0 | 0 | ppb | 0 | AL=15 | Corrosion of household plumbing systems, erosion of natural deposits |
| Unregula | ated Co | ntamin | ants | | | | | |
| Sodium | N | 2022* | 63 | 45.8 - 63 | ppm | 20 | 0 | Road Salt, Water Treatment Chemicals, Water Softeners and Sewage Effluents. |
| Volatile (| Organi | c Conta | minant | S | | | | |
| 76. Xylenes | N | 2022* | .000516 | .000513 - 0000516 | ppm | 10 | 10 | Discharge from petroleum factories; discharge from chemical factories |
| Disinfect | ion By | -Produ | cts | | | | | |
| 82. TTHM [Total trihalomethanes] | N | 2023 | 1.6 | No Range | ppb | 0 | 80 | By-product of drinking water chlorination. |
| Chlorine | N | 2023 | 1 | .3 - 1.93 | mg/l | 0 | MRDL = 4 | Water additive used to control microbes |

^{*} Most recent sample. No sample required for 2023.

Sodium. Excess sodium from sale in the diet increases the risk of high blood pressure and cardiovascular disease.

We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

LEAD INFORMATION

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

VIOLATIONS

As you can see by the table, our system had no violations. We're proud that your drinking water meets or exceeds all Federal and State requirements. We have learned through our monitoring and testing that some contaminants have been detected however the EPA has determined that your water IS SAFE at these levels.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man-made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1.800.426.4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline 1.800.426.4791.

The Oak Hill Water Association works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.